

# El Dorado Water Utilities

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500 NORTH WASHINGTON · P.O. BOX 1587 · EL DORADO, AR 71731 (870) 862-6451

April 15, 2014

Mr. Allen Gilliam  
Arkansas Department of  
Environmental Quality  
5301 Northshore Drive  
North Little Rock, AR 72118-5317

Certified Mail: 7011 0110 0000 5339 0241

Dear Mr. Gilliam:

Re: Permit Numbers AR 0033723, AR 0033936, AR 0049743 and AR 0050296  
Pretreatment Program Annual Report Response

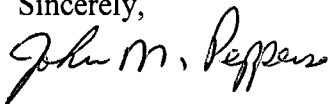
The south influent samples for mercury on 4/23/13 and 7/10/13 were requested on the chain of custody but were not run by the lab. This error went undetected until the report was being prepared. The fourth quarter influent samples were overlooked and not collected; the effluent was sampled for the permitted metals only. The river pipeline had gone active and all attention was being focused on the various daily, biweekly, weekly, and monthly sampling requirements of the new permits, which led to the other analyses being overlooked.

To prevent future occurrences, we added the pretreatment sampling requirements to the river pipeline sampling calendar now being used, with the samples being pulled at the beginning of each quarter. Along with this, the annual reporting forms are now being filled out as soon as those results become available. These three steps should prevent any future occurrences.

Prescolite Reflector and Milbank Mfg., are in fact CFR 443 metal finishers. They have been incorrectly listed as 413's since the 2009 pretreatment annual report. They will be correctly listed as 443 in the 2014 pretreatment annual report.

If you have any questions or comments, please call me at (870) 862-6451.

Sincerely,



John M. Peppers  
Asst. Treatment Superintendent

**CERTIFIED MAIL™**

*El Dorado Water Utilities*

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EL DORADO, ARKANSAS 71731



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